CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED, TIRUPATI

This 08th day of May' 2024

C.G.No.03/2024-25/Nellore Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Between

Sri. K. Subramanyam, Mutharasi Street, Podalakuru Town and Mandal, Nellore Dt.

Complainant

AND

- 1. Dy. Executive Engineer/O/Podalakuru
- 2. Executive Engineer/O/Nellore Rural

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 07.05.2024 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint stating that he constructed a new house and applied for four service connections each 2KW load but the respondents insisting him to pay DTR cost to release the said four

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Engineer through a mediator demanded for Rs.60,000/- bribe and on 17.01.2024 he paid Rs.30,000/- and on 28.01.2024 he paid another Rs.30,000/- through phone-pay but the AE did not release the service connections and demanding for more amount and hence he filed the complaint.

- Were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint four service connections were released on 22.04.2024 by collecting an indemnity bond from the complainant to erect DTR, if necessary, in future.
- o3. Heard both the parties through video conferencing. The complainant reported that subsequent to the complaint the respondents released four service connections in his favour. However, the complainant has stated that he paid total Rs.60,000/- bribe amount through a mediator to the AE and subsequent to the complaint, the said mediator by name Mahesh repaid him Rs.45,000/- and the complainant requested to initiate action against the officials who demanded for bribe.

- O4. This Forum feel that conducting enquiry on bribe allegations against the officials by the complainant is not within its jurisdiction and a thorough departmental enquiry is to be conducted by Licensing authority only. Hence, as the respondents released four service connections at the request of the complainant, this complaint can be closed as purpose is served but so far the bribe allegations are concerned, as they are serious in nature, this Forum feel that a direction can be issued to the licensing authority to conduct departmental enquiry on the bribe allegations made in the complaint and to take appropriate action according to service regulations in vogue.
- **05.** *In the result,* the complaint is closed. There is no order as to costs. The Secretary of this Forum is directed to address a copy of this order along with a copy of the complaint to the Nodal Officer to the CGRF and the Nodal Officer shall place the same before the concerned who is having authority to conduct an enquiry on the bribe allegations made in the complaint against the concerned officers and the concerned authority shall conduct an enquiry on the said bribe allegations and to initiate appropriate action under intimation to this Forum.

06. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 08th day of May'2024.

CHAIRPERSON

08/05/2024

Member (Technical)

Documents marked

For the complainant: Nil For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate

Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot

No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.